

## About MTS: The Company

### 1. What Is It?

*MTS* is an international consulting and contracting firm with 40+ years of service to industry in 34 countries.

### 2. What Is It For?

*MTS* services are designed to improve business results by effective process management and people's performance

### 3. What Does It Do?

*MTS* provides a complete system of process management and training.

### 4. What Does It Consist Of?

As a company, *MTSWorld* is a federation of operating licensees (LLC's). Currently these are: *MTSWorld North America*, *MTSWorld Gulf Coast*, *MTSWorld South America*, *MTSWorld Mexico* and *MTSWorld International*. The *MTS* people are professionals with years of hands on experience in industry and business

### 5. How Does It Work?

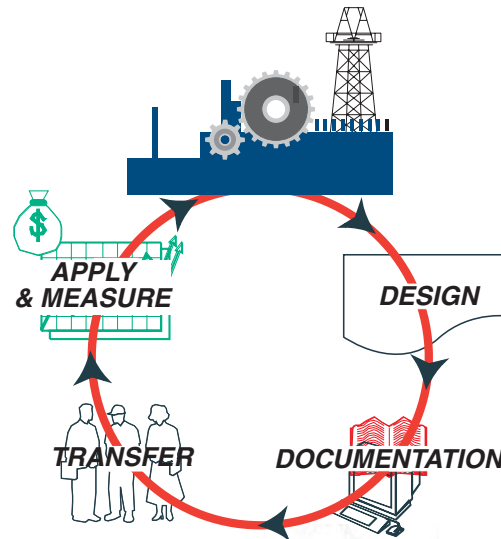
*MTS* services are delivered on a customized project basis. The entire *MTS System* or parts of it can be delivered depending on the customer's needs.

For more details, see *About The MTS System* on the right hand column of this fact sheet.

For additional details about The *MTS System* modules (components) see separate Fact Sheets.

## About MTS: The System

The *MTS System* as a whole is represented as follows.



### 1. The Design Phase includes:

- ◆ Analysis of Technology-Organization-People
- ◆ Process Maps
- ◆ Competency Maps
- ◆ Program Design
- ◆ Implementation Plan Development

### 2. The Documentation Phase includes:

- ◆ Developing process and equipment manuals
- ◆ Training Writers (Write-To-Learn™ strategy)
- ◆ Electronic conversion of documents
- ◆ Modules from the MTS Library

### 3. The Transfer Phase includes:

- ◆ Learning-How-To-Learn™
- ◆ Training Facilitators
- ◆ Gap Assessment
- ◆ Training Vs. Gap

### 4. The Apply & Measure Phase includes:

- ◆ Training Measurement
- ◆ Business Impact Measurement
- ◆ Audits
- ◆ Certification
- ◆ Integration of Initiatives
- ◆ Sustainment and Optimization