

About MTS: The Company

1. What Is It?

MTS is an international consulting and contracting firm with 40+ years of service to industry in 34 countries.

2. What Is It For?

MTS services are designed to improve business results by effective process management and people's performance

3. What Does It Do?

MTS provides a complete system of process management and training.

4. What Does It Consist Of?

As a company, *MTSWorld* is a federation of operating licensees (LLC's). Currently these are: *MTSWorld North America*, *MTSWorld Gulf Coast*, *MTSWorld South America*, *MTSWorld Mexico* and *MTSWorld International*. The *MTS* people are professionals with years of hands on experience in industry and business

5. How Does It Work?

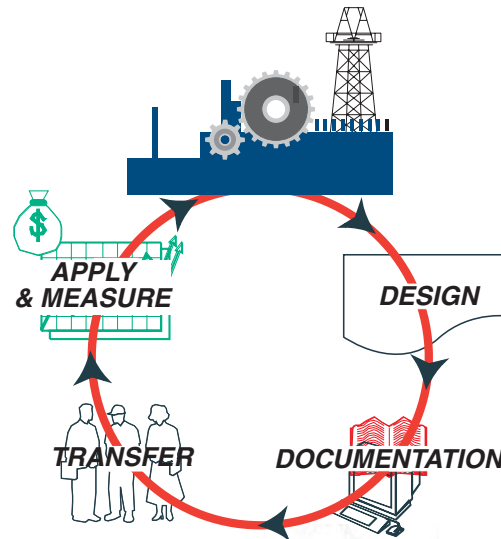
MTS services are delivered on a customized project basis. The entire *MTS System* or parts of it can be delivered depending on the customer's needs.

For more details, see *About The MTS System* on the right hand column of this fact sheet.

For additional details about The *MTS System* modules (components) see separate Fact Sheets.

About MTS: The System

The *MTS System* as a whole is represented as follows.



1. The Design Phase includes:

- ◆ Analysis of Technology-Organization-People
- ◆ Process Maps
- ◆ Competency Maps
- ◆ Program Design
- ◆ Implementation Plan Development

2. The Documentation Phase includes:

- ◆ Developing process and equipment manuals
- ◆ Training Writers (Write-To-Learn™ strategy)
- ◆ Electronic conversion of documents
- ◆ Modules from the MTS Library

3. The Transfer Phase includes:

- ◆ Learning-How-To-Learn™
- ◆ Training Facilitators
- ◆ Gap Assessment
- ◆ Training Vs. Gap

4. The Apply & Measure Phase includes:

- ◆ Training Measurement
- ◆ Business Impact Measurement
- ◆ Audits
- ◆ Certification
- ◆ Integration of Initiatives
- ◆ Sustainment and Optimization