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MTS World News

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World - Wide,
World-Class
Industrial Training
and Process Man-
agement.

- 1000+ Projects
- 200+ Companies
- 34 Countries
- 8 Languages
- 40+ Years

About Content-Packaging-Delivery

When it comes to effective training and learning, there are three essential factors that must be carefully incorporated into the program design:

1. The **Content** of what's to be learned.
2. The **Packaging** of the content.
3. The **Delivery** of the package

They should be considered and incorporated in the sequence shown. Also, each one of the three elements has its own underlying principle.

Content. The content of the training is determined by the process and its components. In the case of technical training for operations and maintenance, for example, the content is determined by the processes that are

operated and the equipment associated with those processes. Mapping processes and mapping the competencies (skill and knowledge) required by the process are key initial strategies in content definition.

Content Package Delivery



Packaging. Organizing the content is just as important. Not only is it important to have a uniform format in order to create a learning model, but that format needs to conform to the reality of the adult learning. In MTS' methodology that reality is

addressed by a concept called Gestalt Structure wherein the content is organized in layers, from the crude whole, to its parts and relationships, back to the detailed whole.

Delivery. This third element is driven by the learning process and the learning styles. It must include different kinds of activities (experiencing-thinking about the experience-coming to conclusions-experimenting with those conclusions) that allow the learner to leverage his/her own style while at the same time cycling through the whole learning process.

For more information on these and other training concepts, please go to www.mtsworld.com and access [Fact Sheets](#) under the tab [The MTS System](#).

MTS Launches New Website

We have just launched a significantly updated website.

Among the most attractive features of this version are:

- Easier to navigate
- [Access to our catalog](#)
- A collection of download-

able papers and articles

- [MTS strategic alliances](#)
- [A training survey](#)
- A page in Spanish
- A page in Portuguese

Please visit us at...

www.mtsworld.com



MTS World Inc.
Because Technology Depends On People

MTS World Project News

The MTS World group is a 'federation' of three operating licensees (MTS World North America LLC, MTS World Gulf Coast LLC and MTS World Mexico LLC) and three business units (MTS World South

America, MTS World Canada and MTS World International). In each issue of the newsletter we will feature news from some of these LLC's and Business Units.

In this issue we feature the North America and Gulf Coast operating licensees.

MTS World
North America, LLC
 Ken Taylor , President
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Project News From MTS World North America, LLC

Based on 28 years of previous successful partnering in operations training, MTS World, Inc. (MTS) participated in the design and installation of an Operations Training Program for PPG Industries.

About The MTS™ PPG Reno Project - PPG at Reno, NV needed to train current operators for their new Architectural Finishes Paint Plant. This required them to develop training manuals and provide training for the operators.

Stage I Design: The plant systems were reviewed and the process divided into 1 Process Steps, 2 Packaging Steps, 1 Receiving Step, 1 Shipping Step and 1 Task Operations manual.

About The MTS™ PPG Delaware Project - PPG at Delaware, OH needed to train operators to staff their new Waterborne Auto Refinishing Paint Operation. This required them to develop training manuals and provide training for the operators.

Stage I Design: The plant P&ID's were reviewed and the process divided into 1 Overview, 4 Process Steps, 1 Packaging Steps, and 1 Utility manual.

[View other MTS World North America projects online.](#)

MTS World
Gulf Coast, LLC
 Neil Blahut , President
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Project News From MTS World Gulf Coast, LLC

Grass Roots Calcium Chloride Plant Pre-startup Operations/Maintenance Training

MTS World Gulf Coast recently concluded a training system design for a new CaCl plant being built in southern Arkansas. The design calls for:

- Writing 21 site-specific operations training manuals

- Delivery of 73 weeks of operations and maintenance training using the site-specific manuals and manuals selected from the 1400 off-the-shelf manuals in the MTS Library

- Training of plant personnel as MTS trainers to sustain the MTS Training System

The completion of the training is timed to get people ready to commission the plant in May 2009.

[View other MTS World Gulf Coast projects online.](#)